



INDUSTRY PROFILES

Accommodation and Food Services Industry

June 2013

Alberta

Overview:

The Accommodation and Food Services industry¹ in Alberta includes establishments that:

- provide short-term lodging and complementary services (i.e. hotels, motor hotels, resorts, motels, bed and breakfast accommodation, housekeeping cottages and cabins, recreational vehicle parks and campgrounds and hunting and fishing camps); and
- prepare meals, snacks and beverages to customer order for immediate consumption on or off the premises.

Section A: Business Environment
1. 2012 Employment and Unemployment Numbers and Rates
2. Industry's Growth
3. Facts, Trends and Outlook
4. Size of Businesses in Alberta and the Industry
Section B: Human Resources Profile
1. Occupational Information
2. Demographics: Gender and Age
3. Wages
Section C: Additional Information
Links to Selected Associations in Industry

¹ North American Industry Classification System (NAICS) major group 72

Section A: Business Environment

1. 2012 Employment and Unemployment Numbers and Rates:

	Alberta	Accommodation and Food Services Industry
Employment	2,149,600	133,300
Percent employed in the industry		6.2%
Unemployment	103,800	7,100
Unemployment rate	4.6%	5.1%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2013

For more information on employment numbers or for a historical comparison, please go to the Labour Force Statistics² website or Statistics Canada³.

2. Industry's Growth:

- This industry accounted for 6.2% of total employment in Alberta in 2012.
- Employment in the Accommodation and Food Services industry is expected to grow at an average rate of 2.4% from 2011 to 2015.
- The industry is expected to account for 6.2% of total employment in Alberta in 2015.

For more information, see the *Alberta Modified Canadian Occupational Projection System (COPS) Outlook 2011 – 2015, Industry Employment Outlook*⁴ online and the Alberta Learning Information Service (ALIS)⁵ website for descriptions of industries.

² See <http://www.eac.alberta.ca/lmi>

³ See <http://www.statcan.gc.ca>

⁴ See <http://eac.alberta.ca/labour-and-immigration/labour-market-information/labour-market-forecasts.aspx>

⁵ See <http://www.alis.alberta.ca>

3. Facts, Trends and Outlook:

According to Statistics Canada's National Economic Accounts, the Accommodation and Food Services industry accounted for 2.3% of Alberta's Gross Domestic Product in 2011, down from 2.4% in 2001. Its contribution to Alberta's total employment declined from 7.1% in 2002 to 6.2% in 2012.

Employment in 2012 was 1.9% higher than its level in 2011. Over the last ten years, employment (the total number of employees and self-employed people) increased from 119,300 people in 2002 to 133,300 people in 2012, an 11.7% increase. There were 124,200 employees in the industry in 2012 of whom 84.7% were permanent and 15.3% were temporary. Self-employed people accounted for 6.8% of total employment in the industry in 2012.

Characteristic	Alberta	Accommodation and Food Services
Median Retirement Age (years)	63.7	63.7
Average Number of Hours Worked per Week	38.2	33.3
Multiple Jobholders (% of total employment)	5.7%	6.1%
Average Job Tenure (months)	88.8	43.3
Employees Under Union Coverage (%)	23.5%	3.5%
Employees Working Overtime per Week (%)	26.0%	13.0%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Tables 282-0022, 282-0031, 282-0042, 282-0078 and 282-0084, 2013, and custom tabulation (median retirement age)

Note: The percentage of multiple jobholders in Alberta is obtained by dividing the number of multiple jobholders in Alberta by total employment in Alberta. The percentage of multiple jobholders in the industry is obtained by dividing the number of multiple jobholders in the industry by total employment in the industry. This calculation method also applies to the percentage of employees under union coverage and the percentage of employees working overtime per week.

According to *Alberta Occupational Demand Outlook, 2012-2016*⁶, employment growth in the following occupations is expected to exceed 2.4%, the average for all occupations: Chefs and cooks; Managers in food service and accommodation; and Food and beverage service.

⁶ See <http://eac.alberta.ca/labour-and-immigration/labour-market-information/labour-market-forecasts.aspx>

4. Size of Businesses in Alberta and the Industry:

Establishment Size	Businesses in Alberta		Businesses in Accommodation and Food Services	
	Number of Employees	%*	Number of Employees	%
Less than 20 employees	633,200	35.1%	54,300	43.7%
20 to 99 employees	634,600	35.2%	58,500	47.1%
100 to 500 employees	342,100	19.0%	10,300	8.3%
Over 500 employees	194,400	10.8%	N/A	N/A

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0076, 2013

* Percentages may not add up to 100 due to rounding

N/A denotes data not available due to the confidentiality requirements of the Statistics Act

Note: Statistics Canada's survey methodology for determining establishment size differs from the one it uses in the Labour Force Survey to determine total employment. As a result, the total number of employees by establishment size will not be the same as total employment in the industry, except by coincidence.

Section B: Human Resources Profile

1. Occupational Information:

Some examples of occupations in the Accommodation and Food Services industry include:

- bartender;
- chef;
- hotel and motel desk clerk;
- restaurant manager;
- housekeeping attendant; and
- food service supervisor.

For a complete listing of all occupations related to this industry, as well as detailed information on education and skill requirements, visit the Alberta Occupational Profiles⁷ website.

2. Demographics: Gender and Age:

According to the Labour Force Survey, the gender breakdown in the Accommodation and Food Services industry in 2012 was as follows:

- women employed: 76,000 people, or 57.0%
- men employed: 57,300 people, or 43.0%

In Alberta, women accounted for 44.8% and men made up 55.2% of total employment.

Age Characteristics	Employment in Alberta		Employment in Accommodation and Food Services	
	Number	%	Number	%
15-24 years	315,500	14.7%	49,600	37.2%
25-54 years	1,458,300	67.8%	71,200	53.4%
55 years and over	375,800	17.5%	12,500	9.4%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2013

⁷ See <http://www.alis.alberta.ca/occinfo>

3. Wages:



Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0072, 2013

Note: The average hourly wage is obtained by dividing the sum of the wages of all the employees by the total number of employees. The median hourly wage is that wage below which half the employees earn and above which half the employees earn.

Wage and Salary Information for Selected Occupations

Occupation	Average Hourly Wage			Average Annual Salary
	Starting Average	Overall Average	Top Average	
Restaurant manager	\$ 15.84	\$18.82	\$ 23.05	\$ 40,038
Hotel front desk clerk	\$ 12.03	\$ 13.26	\$ 15.16	\$ 25, 990
Chef	\$ 17.23	\$20.31	\$ 23.40	\$ 42,966
Bartender	\$ 9.33	\$ 9.75	\$ 10.57	\$ 13,487

Data Source: 2011 Alberta Wage and Salary Survey

For more information on the 2011 Alberta Wage and Salary Survey, refer to the WAGEinfo⁸ website. For job descriptions, duties, skills and educational requirements of specific occupations in the Accommodation and Food Services industry, visit the ALIS⁹ website.

⁸ See <http://www.alis.alberta.ca/wageinfo>

⁹ See <http://www.alis.alberta.ca>

Section C: Additional Information

Links to Selected Associations in Industry:

- Alberta Hotel and Lodging Association
(<http://www.ahla.ca>)
- Canadian Restaurant and Foodservices Association
(<http://www.crfa.ca>)
- Travel Alberta
(<http://www.industry.travelalberta.com>)
- Hotel Association of Canada
(<http://www.hotelassociation.ca>)